

CHC43015 Certificate IV in Ageing Support



Qualification Summary

Ageing Support

Aged care is one of Australia's fastest growing industries and offers exciting career opportunities. Aged care workers care for elderly people, often with very complex care needs.

You will need to provide friendly, compassionate support to the elderly by helping with daily living, personal care and hygiene. Typical duties can include showering, dressing and eating. You may also arrange and supervise activities designed to enhance physical, social and emotional wellbeing.

Our course is designed to provide learners with a range knowledge and skills application, ensuring you are ready and able to complete the tasks at the required level in the workplace.

Who should Enrol?

This course is suitable for those interested or already working in a role within the aged care industry. This course is ideal for anyone who does not yet have a formal tertiary qualification or someone who holds a Certificate III within the Community Services Industry.

Although this is a mainstream course designed for aged care workers, others are very welcome to apply.

Career Opportunities

This course will equip you for roles such as:

- | Community Program Coordinator
- | Residential Care Worker
- | Support Worker (Community Services)
- | Care supervisor
- | Accommodation Support Worker
- | Personal care worker
- | Personal care giver
- | Assistant Hostel Supervisor
- | Personal care assistant
- | Residential care officer
- | Day Activity Worker
- | Care Team Leader

Pathways

Completion of the Certificate IV in Ageing Support can lead to further studies which could include:
Diploma of Community Services
Nursing (Enrolled or Registered)

Qualification

This course is a Nationally Recognised Qualification.

Course Overview

Course Outline

This qualification reflects the role of support workers who complete specialised tasks and functions in aged services; either in residential, home or community-based environments.

Workers will take responsibility for their own outputs within defined organisation guidelines and maintain quality service delivery through the development, facilitation and review of individualised service planning and delivery.

Workers may be required to demonstrate leadership and have limited responsibility for the organisation and the quantity and quality of outputs of others within limited parameters.

To obtain a successful completion a total of 18 units need to be completed.

- ✓ Fifteen (15) core units and three (3) elective units.

In addition to the completion of the units a minimum of 120 hours vocational placement is required to be completed within the workplace. If you are already employed and working in the role, evidence of employment along with a supervisor sign off will support the assessment process.

Units of Competency

Unit Code	Unit Name	Core/Elective
CHCADV001	Facilitate the interests and rights of clients	Core
CHCAGE001	Facilitate the empowerment of older people	Core
CHCAGE003	Coordinate services for older people	Core
CHCAGE004	Implement interventions with older people at risk	Core
CHCAGE005	Provide support to people living with dementia	Core
CHCCCS006	Facilitate individual service planning and delivery	Core
CHCCCS011	Meet personal support needs	Core
CHCCCS023	Support independence and wellbeing	Core
CHCCCS025	Support relationships with carers and families	Core
CHCDIV001	Work with diverse people	Core
CHCLEG003	Manage legal and ethical compliance	Core
CHCPAL001	Deliver care services using a palliative approach	Core
CHCPRP001	Develop and maintain networks and collaborative partnerships	Core
HLTAAP001	Recognise healthy body systems	Core
HLTWHS002	Follow safe work practices for direct client care	Core
CHAGE002	Implement falls prevention strategies	Elective
CHCCOM002	Use communication to build relationships	Elective
CHCMHS001	Work with people with mental health issues	Elective

Upon successful completion of the training and assessment requirements for the 18 units of competence and work placement, students will be issued a CHC43015 Certificate IV in Ageing Support. Where a student withdraws prior to the completion of the certificate they will be issued a Statement of Attainment for all units that they have successfully completed if all due fees have been paid.

Entry requirements

- Basic computer skills to access online training materials
- Computer and internet access
- Must hold a current National Police check before commencing work placement

Delivery Method

The program is delivered via distance/blended mode with self-paced learning, trainer support via email, phone, virtual classroom sessions also offered. You will be required to attend hands on practical skills sessions at our training rooms if you are not employed in a job role giving direct client care.

Course Duration

16-18 months, with approximately 20 hours study per week. Enrolments are on a rolling intake and students can enrol and start when it suits them. You may complete in a shorter period of time if receiving credit transfer or RPL.

Work Placement

You are required to provide evidence of having undertaken 120 hours of direct support work in the aged care sector.

You will be placed at organisations that we work closely with if you are not already employed in a job role where you provide direct care work for clients.

Location of training rooms

292 Brisbane Street West Ipswich 4305

1 Wilson Street Newtown Ipswich 4305

Course Fees:**Higher Level Skills Program**

You may be eligible for government subsidised training under the Higher Levels Skills Program.

RealCare Training deliver the training under this program on behalf of Aspire to Succeed RTO 32555.

Certificates are issued by Aspire to Succeed, and delivered by Real Care Training.

Are you eligible to participate?

This program is open to:

- Any Queensland resident aged 15 years or over
- No longer at school
- An Australian or New Zealand citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
- Hold Certificate III in Aged Care / Certificate III in Individual Support and be working in the Aged Care Industry

Prospective students must not:

- Have or be enrolled in a certificate IV or higher-level qualification (not including qualifications completed at school and foundations skills training)

Access to the Program

As you can only access the Higher Skills subsidy once, it is important you choose the right course for you to take full advantage of this opportunity.

Please contact us if you are unsure if you meet the criteria for eligibility. We will be happy to discuss with you.

Course Fees:**Higher Level Skills Program:**

Concession card holder - \$100 (Aspire to Succeed) + (\$50 student admin fee – RealCare Training)

Non-concession - \$200 (Aspire to Succeed) + (\$50 student admin fee – RealCare Training)

If you are not eligible for funded training, you will need to pay full fees. RealCare Training fees are competitively priced.

Fee for service students not eligible for government subsidised training:

- Inclusive of training material
- GST free

Non-refundable administration Fee: \$250
\$3000

Course Fee: \$2750

Total Course Fees:

Payment schedule:

The \$250 administration fee is payable on enrolment. The \$2750 balance is payable in monthly instalments to start 2 weeks after commencement of training. Students who complete the course requirements early will need to pay the balance of course fees prior to receiving the qualification.

Refund Policy

- \$250 of your fees is an administration, non-refundable fee
- RealCare Training does not collect fees of more than \$1500 in advance
- Once training has commenced in the course, no refund is available to participants who leave before finishing the course unless the Participant can provide a medical certificate or show extreme personal hardship.
- Should participants wish to finalise incomplete competencies in a future course, the original fee payment can be used as credit towards that course within six months of initial payment.
- Should RealCare Training cancel the course, participants are entitled to a full refund (or prorated adjusted refund) or to transfer to another/future course. In this event Participants will be given their preferred option.

Recognition of Prior Learning (RPL)

Recognition of Prior Learning is the process of formal recognition for skills and knowledge gained through previous learning such as:

- Life experiences
- Previous formal learning
- Employment

Credit Transfer

You may be eligible for a credit transfer if you have previously undertaken training through a Registered Training Organisation. Credit transfer may be granted for one or more units or a full certificate level. Three major factors need to be considered:

- How current the qualification is,
- Mapping to the current training and
- If the training was undertaken with a Registered Training Organisation.

You may be eligible for recognition of prior learning for part or all of your intended study, based on your previous experiences and learning. For more information regarding RPL and how to apply, please discuss this with your trainer.

If you think you may be eligible for a credit transfer you will need to provide the original statement of attainment and/or certificate for your Trainer to sight.

Our Guarantee

RealCare Training is dedicated and passionate in all areas of its operations. We are committed to making a difference to the learner's life, both works related and professionally through quality and inspirational training methods.

We are committed to improving your workplace skills, assisting you to be able to perform your role and future roles to a high level of competence.

We will endeavour to work with all learners to achieve the end results and ensure a positive and motivational learning experience. No one will be disadvantaged, and all learners will be supported unconditionally throughout.

Code of Practice

In general, Training Providers provide a value-for-money range of quality training products and services to their clients.

However, in a business environment which is ever increasingly competitive, it is important for training providers to align to best-practice and be able to demonstrate that they provide the client with top quality and cost-effective training products and services.

At RealCare Training we pride ourselves in offering a quality service, at a competitive price. Should you not be happy or satisfied with the service provided, we would like your feedback through our feedback forms, complaints or appeals process. This is outlined in greater detail in your student handbook.

Contact Us

For further information or an enrolment pack, you can contact us through any of the following methods:

- ✓ admin@realcaretraining.com.au
- ✓ 0456 260 050
- ✓ www.realcaretraining.com.au
- ✓ Message us on Facebook
- ✓ Come into our training rooms at 292 Brisbane Street West Ipswich. Please just phone to let us know a time.